

COVID-19 ENHANCED PATIENT PRECAUTIONS

Patients and visitors must use the designated Main Entrance on 5th street. You will self-screen for the following Covid 19 symptoms upon entry. Please do not enter if you have the following new or worsening symptoms.

Know the symptoms of COVID-19, which can include the following:



If you must seek Emergency Services, use the ED entrance on 7th street. Please call from outside the facility at 903-525-7173. A staff member will answer and provide instructions.

Universal Masking

ALL individuals in our facilities are required to wear a mask.

VISITORS RESTRICTED TO ESSENTIAL PERSONNEL OVER THE AGE OF 16 UNTIL FURTHER NOTICE

Visitor restricted to ONE overnight guest in IPCU
 Visitors must comply with personal protective equipment protocol

COMMUNICATION OPTIONS

Phone and video calls to patients are welcome and encouraged. To call a patient room, please call the hospital phone number listed below and note that you must be able to provide the patient's first and last name:

Hospital 903-525-3300

Hospital Concierge Mobile 903-830-5099

BSWTSJH Tyler Urgent Care 903-939-0920

BSWTSJH Longview Clinic & Imaging 903-758-8754

BSWTSJH Surgery Center Golden Road 903-531-6200